

ANNUAL REPORT



2021

*South Central Missouri
Community Action Agency*



Helping People. Changing Lives

South Central Missouri Community Action Agency

FUNDING ALLOCATIONS

CSBG (10/01/20-9/30/22).....	\$608,930.00
CSBG CARES (10/01/20-9/30/22).....	\$843,599.00
LIHEAP (10/01/21-09/30/22).....	\$1,977,678.00
SkillUP (6/01/21-5/31/22).....	\$73,035.00
WIOA Youth Carryover (07/01/21-12/31/21).....	\$58,950.00
WIOA Youth (7/1/21-6/30/22).....	\$116,030.00
WIOA A/DW (7/1/21-6/30/22).....	\$235,340.00
WIOA Show Me Heroes (1/1/21-12/31/21).....	\$10,000.00
Weatherization (07/01/21-06/30/22).....	\$183,543.00
Weatherization LIHEAP (10/01/21-09/30/22).....	\$187,140.00
Spire (10/1/21 - 9/30/22)	\$3,400.00
Ameren (6/1/21 - 9/30/22).....	\$35,133.00
MHDC Home Repair (04/01/21-03/31/22).....	\$75,000.00
MIECHV Home Base (09/30/21-09/29/22).....	\$1,200,000.00
Head Start & Early Head Start (05/01/21-04/30/22).....	\$6,200,588.00
HS/EHS/EXP Supplemental (4/1/21-3/31/2023).....	\$755,936.00
EHS Expansion 21.22 (09/01/21-08/31/22).....	\$1,604,663.00
EHS Expansion (9/1/2020-2/27/2023).....	\$1,604,663.00
EHS Exp Start Up Carryover (09/01/20-2/27/23).....	\$1,610,110.00
EHS Exp Continuation Carryover (9/1/2020-2/27/2023)	\$837,825.00
Total -----	\$18,221,563.00

SCMCAA

South Central Missouri Community Action Agency is a Community Action Agency serving individuals and families in the counties of Butler, Carter, Dent, Reynolds, Ripley, Shannon and Wayne.

SCMCAA Mission

The mission of South Central Missouri Community Action Agency is to assist low-income families in their efforts to become self-sufficient by providing programs and services to improve the quality of their lives and the opportunity to eliminate the causes and conditions of poverty.

SCMCAA Vision

Our vision is that all families are self reliant and have support systems in their community.

Our vision is that communities invest in their people, realizing that human investment reaps the greatest returns.

Our vision as an agency is to end poverty – one family at a time.



COMMUNITY SERVICES LIHEAP



SHANNON COUNTY

8-30-21 - Shelby W. came into the CSBG office in August and had been homeless since December 2019. He is 54 years old and is disabled. He lived this past winter in a tent until his mother gave him a car to live in to keep him out of the elements. Since then he has been living in the car traveling from place to place to have somewhere to stay safely. He has stayed in truck stops and recreational park areas within the state of Missouri. His daughter Shayla lives in Winona and made contact with her dad and asked him to come here so maybe she could help him find assistance. Shelby came in and we completed an intake. He is income eligible for our services for CSBG. He has completed an application at the Winona Villas apartments and is awaiting a call back from them. They stated he would be next in line due to him being disabled. He does have disability income – but was having problems with affording all the deposits and first month rent needed to get moved in.

Once the intake was completed – our staff contacted Sharon Cobb with the Region 8 Homeless line and assisted Shelby with an intake over the phone with OAI. They had funds and will be able to assist him with homeless funding to help get him into housing. They will be able to help with electric deposit, rental deposit and first month rent.

Our staff tried calling Sandy Neal, manager at Winona Villas, to discuss the situation and see how we could push the paperwork to get him approved and into housing faster. Sharon [Region 8] made contact with Jennifer with Winona Apartments [disabled/elderly housing] and Jennifer stated they did have openings, but would need to act quick.

Ozark Action/Region 8 needed proof of a disability award letter that was dated within the last 30 days. Being homeless he had no such document. Our staff called the West Plains Social Security office and explained the situation to a worker and they faxed the award letter to OAI and mailed a copy for him to have to his daughters address.

9-17-21 - The background check was completed.

9-20-21 - Shelby came in today and he is housed! The background check was good. He was allowed to move in over the weekend. We contacted Ruby at Helping Hands for Shelby and she will assist with some start up housing items needed. He is so thankful for all the help and says it just feels amazing to have a home!

Community Services and LIHEAP Program



APPLICATIONS

CRISIS

8,307

4,866 individuals assisted with winter energy assistance, 3,345 assisted with summer. 43 families received emergency food, 53 received emergency supplies.

5,280

Total number of individuals served with LIHEAP

OUTCOMES

13,712

Individuals who achieved at least one outcome

SCHOOL SUPPLIES

2,128

Number of families assisted with school supplies for their children.

UTILITIES

8,672

8,573 individuals assisted with utility payments. 99 assisted with utility deposits

HOMELESS PREVENTION

369

61 rent deposits, 291 rent payments, 17 mortgage payments.

HEAD START EARLY HEAD START



Shannon County Head Start

9/7/2021



We have a Head Start family who has a non-verbal autistic child in the home. Since school began September 1, 2021, this child has left the house unnoticed both day and night. This has happened multiple times. One of the most scary times he went missing was over a period of two hours [that mom knew of] and a search team of volunteers came together to help find him. The little boy was found naked in the pre-school playground at Winona School. This is when the site supervisor asked if Head Start could assist in some type of door alarm system.

The family needed something to help them know when the door was opened. The suggestion was made to contact CSBG to see if they could assist with this purchase. It was approved with CSBG CARES funding.

9/17/21

When the door alarm came in, Sherrie and Heather Montgomery delivered it to the home and instructed the mom on how to install the device and it was installed that afternoon. The mom was relieved to have some form of security warning device to help alert her when the door was opened. Since the device was purchased and installed there have been no instances where child has went missing.

Head Start Early Head Start Program



SCHOOL READINESS

88.29%

Number of children that met or exceeded the School Readiness goals for the program year.

EDUCATIONAL SERVICES

627

Number of pregnant women, infants, toddlers and preschool age children that received child development services through SCMCAA Head Start and Early Head Start

INCOME ELIGIBILITY

98%

Percentage of children being served in the program that are income eligible.

FAMILY SERVICES

87%

Percentage of total families that received at least 1 service to promote family outcomes.

ENROLLMENT

100%

Average monthly enrollment for Head Start, Early Head Start and EHS expansion.

WEATHERIZATION AND HOME REPAIR



Tuesday, February 1, 2022

Dear SCMCAA Weatherization Program,

I am writing this letter to show my appreciation for your program. In 2020, my husband and I purchased our first home after renting for 15 years. My teenage boys (13 and 15 at the time) had shared a small bedroom their entire lives. The purchase of our new home gave them the comfort of having their own separate rooms for the first time. We officially moved in on October 26, 2020. It didn't take us long to realize that with hardwood floors and an old gas stove that looks like a wood stove that heating the house is not a very easy task. There was air drafts and the floors always seemed so cold. It seemed warm if the heat was kicked on, but as soon as it went off, it was back to being cold.

I applied at our local community action agency for the weatherization program and was set up with an inspection. While there it didn't take them long to learn of the drafts in the house, so we were losing heat and gaining cold around doors and windows and just exactly how much. Also, to all our surprise they discovered there was no insulation in the interior and exterior walls. In the meantime, between the time of the inspection, estimates, and work my husband and I separated, and I gained two family placement foster children, one a 4-month-old. So now I had this house, bills, and my children plus two extras to worry about.

Your program came in and allowed new windows to be installed in most of the rooms. They also blew insulation in the walls and attic, also done some under the house in the crawl space. They wrapped waterlines with insulation tape, sealed some spots in the hardwood floors, replaced my bathroom fan with one that helps with ventilation, replaced some of my light bulbs with energy efficient ones, installed a carbon monoxide monitor, and sealed up around my front door. I apologize if I have forgot anything, but I believe I got the most of it. The only thing they couldn't do that I would have liked to see done is, I would have liked to see my old gas stove used for heat replaced with a central heating system.

With all these changes, we have noticed the difference it has made this winter. It has not been as hard to heat the house. Our bedrooms have stayed warmer if we leave the doors open. I have had times I have had to turn the heat down. Last year my boys had to use electric heaters in their bedrooms, and they have not had to this winter. I don't think I have had to replace any of the lightbulbs. During the summer, we were able to stay cool with just a little help with box fans in the bedroom doorways. Again, we just want to say thank you and give appreciation for what the weatherization program done for us to make the hard times a little easier and less stressful.

Sincerely,

April Bailey

700 South Road

Ellington, MO 63638

Ph # [573]429-1209



Weatherization and Home Repair Program



WEATHERIZATION

36

30 families received Weatherization services with an average cost per home of \$11,353.00

HEATING SYSTEMS

26

The heating systems in 26 of the 36 weatherized homes were upgraded. 20 had electric heat pumps installed and 6 homes received high efficiency gas furnaces

MO HOUSING TRUST FUND

7

7 homes received MHTF home repair services - The average cost per home was \$10,527.00.

WIOA YOUTH & SKILLUP ADULT AND



DISLOCATED WORKER

Macie was enrolled in March 2019 and exemplifies the long-term success of the program. She was attending college at Missouri State University in West Plains and had limited employment skills at that time. Macie completed a work experience at Twin Pines Conservation Center in Winona, MO in the summer of 2019. This enabled her to gain valuable skills working with younger individuals which she could apply in her Elementary Education career. During the pandemic, the program assisted Macie in utilizing her leadership skills to form a study group for her college coursework, and to work as a tutor. Macie began substitute teaching at Winona R-III schools in 2021 and was hired as the “Teacher of Record” for the Fall, 2021 term while she was completing her student teaching. Macie completed her Bachelor of Science in Elementary Education degree in December, 2021 and is now a full time 3rd grade teacher at Winona.

Seth was referred to the WIOA Youth program by an instructor at the Winona R-III Schools. He did not have a stable home life during his high school or post-graduation period. He was enrolled into the program in March 2021 as a homeless youth who was basic skills deficient in reading and language. Seth’s goal was to go to electrical lineman training, but he was unsure where to find the training or how to cover the costs. He and his case manager worked together to create a plan that enabled him to attend North American Lineman Training Center in McEwen, TN. The wait list is long and class size is limited. The WIOA Youth program was able to pay his housing and tool deposit which allowed a slot to be reserved for him in the January 2022 class. In the meantime, SCMCAA also enrolled Seth into the Dislocated Worker and Community Services Block Grant [CSBG] programs to assist him with training and housing expenses. Seth worked long hours during the summer to save up enough money to pay his remaining housing costs and other essential items such as food while he was in training. Seth also completed a reading course provided by the Youth program to help improve reading skills. We are happy to report that with the assistance of the WIOA Youth program, the Dislocated Worker program and CSBG, Seth is currently living his dream of attending Electrical Lineman training and is expected to graduate in April 2022.

WIOA Youth, SkillUP Adult and Dislocated Worker Program



WIOA YOUTH

16

16 new youth were enrolled in the program in 2020-2021. 8 gained work experience, 8 participated in skilled training, 18 received supportive services and 10 participated in financial literacy training.

SKILLUP

17

17 SkillUP participants. 12 were placed in training. 14 found employment with an average wage of \$15.00 per hour.

DISLOCATED WORKERS

143

51 dislocated workers have received WIOA services for occupational training and on-the-job training. 92 received resume assistance, job search assistance and WorkKeys testing.

ADULTS

152

34 adults were enrolled in the WIOA employment and training programs. 118 adults received career services that included assistance with resume preparation, job search, and WorkKeys testing.

MIECHV EARLY HEAD START HOME BASED PROGRAM



I am the home visitor to a mother of 3 children. She was supporting herself during her first pregnancy on a disability check and housing assistance. She was determined to get her high school diploma and had already begun classes at the Excel Center in Poplar Bluff. Her plan after getting her high school diploma, was to get a general education degree at Three Rivers College. Later in the future, when her children were older, she planned on getting a job.

Her 1st child was premature and required NICU care for his first three months of life. Once home, she faced all his issues head on. Early in his life, she knew he would have developmental issues. After an Ages and Stages screening, our program referred her to First Steps. First Steps provided support, education, medical and developmental services, and necessary special equipment including a specially made wheelchair for him.

With support from her parents, husband and the home visitation program, she finished and received her high school diploma in August of 2020 at the Excel Center. That next semester, she began on her General Education degree at Three Rivers College. She is entertaining a possible business degree in the future and has found a love for photography.

MIECHV Early Head Start Home Based Program



CHILDREN

219

A total of 219 children were served through the Home Base Program in the two counties of Butler and Ripley.

HOME VISITS

5,779

There were 5,779 home visits completed in Butler and Ripley county homes.

PREGNANT MOMS

43

A total of 43 pregnant mothers were served during the 2020-2021 program year.

HOMELESS

12

The program served 12 homeless families, with 5 of them acquiring housing by the end of the program year.

South Central Missouri Community Action Agency

Agency Locations and Services



Butler County

- **Community Services**
(includes Weatherization, WIOA Youth Employment, LIHEAP and SkillUP)
- **MIECHV EHS Home Based Program**
1716 South Broadway, Poplar Bluff 63901
573-785-4727
- **Missouri Job Center**
(includes Adult and Dislocated Worker program, WIOA Youth Employment and SkillUP)
1903 Northwood, Ste 2, Poplar Bluff 63901
573-840-9595
- **Early Head Start**
- **Head Start**
Karen West Center
405 Karen Drive, Poplar Bluff 63901
573-785-2372
- **Head Start**
Poplar Bluff North
1150 Herschel Bess Blvd, Poplar Bluff 63901
573-778-9411
- **Early Head Start**
Full Year Center
1140 Herschel Bess Blvd, Poplar Bluff 63901
573-778-0083
- **MIECHV EHS Home Based Program**
- **Head Start**
151-1 Park Street, Neelyville 63954
573-989-3485
- **MIECHV EHS Home Based Program**
- **Head Start**
9348 Highway 51, Brosley 63932
573-328-4141

Carter County

- **Community Services**
(includes Weatherization, WIOA Youth Employment, WIOA Adult Employment, LIHEAP and SkillUP)
1009 Main Street, Van Buren 63965
573-323-0270
- **Head Start**
East Carter County Head Start
63 North Herren, Ellsinore 63937
573-322-0099
- **Early Head Start**
1810 Winston, Van Buren 63965
573-323-8905

Dent County

- **Community Services**
(includes Weatherization, LIHEAP and SkillUP)
- **Head Start**
- **Early Head Start**
1405 S Wines, Salem 65560
573-729-3500

Reynolds County

- **Community Services**
(includes Weatherization, WIOA Youth Employment, WIOA Adult Employment, LIHEAP and SkillUP)
- **Head Start**
145 West Maple, Ellington 63638
573-663-2855, 573-663-3199

- **Early Head Start**
165 West Maple, Ellington 63638
573-663-2377

Ripley County

- **Community Services**
(includes Weatherization, WIOA Youth Employment, WIOA Adult Employment, LIHEAP and SkillUP)
- **MIECHV EHS Home Based Program**
- **Head Start**
Rt 2 Box 16, Doniphan 63935
573-996-7631, 573-996-5059
- **Early Head Start**
208 North Grand, Doniphan MO 63935
573-996-2111

Shannon County

- **Community Services**
(includes Weatherization, WIOA Youth Employment, WIOA Adult Employment, LIHEAP and SkillUP)
- **Head Start**
- **Early Head Start**
8120 Highway 19, Winona 65588
573-325-8271, 573-325-8272

Wayne County

- **Community Services**
(includes Weatherization, WIOA Youth Employment, WIOA Adult Employment, LIHEAP and SkillUP)
- **Head Start**
- **Early Head Start**
209 North Main Street, Piedmont 63957
573-223-7495, 573-223-7156

SCMCAA Central Office

8055 Old Alton Road
Winona MO 65588
573-325-4255

