

ANNUAL REPORT



Klepzig Mill, Winona MO

2022

*South Central Missouri
Community Action Agency*

Helping People, Changing Lives



South Central Missouri Community Action Agency

FUNDING ALLOCATIONS

CSBG (10/1/21-9/30/23).....	\$618,709.00
LIHEAP (10/1/22-9/30/23).....	\$862,276.00
LIHEAP ARPA (10/1/22-9/30/23).....	\$2,883,466.00
LIHWAP (10/1/22-9/30/23).....	\$59,682.00
SkillUP TANF (6/1/22-5/31/23).....	\$68,242.00
SkillUP FNS (10/1/22-9/30-23).....	\$30,000.00
WEATHERIZATION (7/1/22-6/30/23).....	\$178,572.00
WEATHERIZATION BIL (7/1/22-6/30/27).....	\$1,344,076.00
WEATHERIZATION LIHEAP/ARPA (10/1/21-6/30/23).....	\$271,976.00
LIBERTY/ATMOS (4/1/22-3/31/23).....	\$3,537.00
SPIRE (10/1/22-9/30/23).....	\$3,464.00
AMEREN (10/1/22-9/30/23).....	\$15,000.00
MHDC HOME REPAIR (4/1/22-3/31/23).....	\$68,500.00
MHDC HERO 22 (7/1/22-6/30/23).....	\$120,000.00
MIECHV HOME BASE (9/30/22-9/29/23).....	\$1,200,000.00
HEAD START/EARLY HEAD START (5/1/22-4/30/23).....	\$6,284,644.00
HS/EHS/EXP SUPPLEMENTAL (4/1/21-3/31/2023).....	\$755,936.00
EHS EXPANSION 22.23 (9/1/22-8/31/23).....	\$1,670,003.00
EHS EXPANSION (9/1/20-2/27/23).....	\$1,604,663.00
EHS EXPANSION START UP CARRYOVER (9/1/20-2/27/23).....	\$1,610,110.00
EHS EXPANSION CONTINUATION CARRYOVER (9/1/20-2/27/23)...	\$837,825.00
Total -----	\$20,490,681.00

SCMCAA

South Central Missouri Community Action Agency is a Community Action Agency serving individuals and families in the counties of Butler, Carter, Dent, Reynolds, Ripley, Shannon and Wayne.

SCMCAA Mission

The mission of South Central Missouri Community Action Agency is to assist low-income families in their efforts to become self-sufficient by providing programs and services to improve the quality of their lives and the opportunity to eliminate the causes and conditions of poverty.

SCMCAA Vision

Our vision is that all families are self reliant and have support systems in their community.

Our vision is that communities invest in their people, realizing that human investment reaps the greatest returns.

Our vision as an agency is to end poverty – one family at a time.



COMMUNITY SERVICES

LIHEAP & LIHWAP



SHANNON COUNTY

May 2022

A client came in to our office in need of assistance with propane and her electric. This young lady is five months pregnant and has two children ages six and four. The father had gotten overwhelmed with their situation and left her and the children. The client was also very stressed and had been referred to our agency for LIHEAP assistance. While in the office I completed an Intake for CSBG on her, helped her complete her LIHEAP application and gave her a landlord form as the electric is in his name.

On Friday May 20, 2022, she was able to find a ride to bring back the landlord form to our office. I had her take the application over to the main office to see if she could get it completed. Agency staff were able to get the client approved for propane. She did not know the landlord had already paid the electric bill, so she was unable to receive assistance this month for the electric. Staff recommended that she apply in June for the electric assistance.

While in our office I called on her behalf for rental assistance at Ozark Action with the Region 8 Housing Program. Through Catholic Charities, there is a program that assists pregnant women with rent and utilities and she was eligible for this program. I gave her a card to contact our Head Start Family Advocate to enroll her children next year.

Community Services, LIHEAP & LIHWAP Program



CRISIS

UTILITIES

9,456

11

11 individuals
assisted with
utility
deposits

- 4,855 individuals assisted with winter energy assistance
- 4,358 assisted with summer energy assistance
- 165 families received emergency food
- 78 received emergency supplies

LIHWAP

121

Number of
individuals assisted
with their bills for
water and/or waste
water

LIHEAP

5,527

Total number of
individuals served
with LIHEAP

HOMELESS PREVENTION

14

14 individuals
assisted with
efforts to prevent
homelessness.

TAXES

201

Individuals
assisted with
tax preparation
and refunds

HEAD START EARLY HEAD START



Butler and Wayne County Head Start 2021

In 2019, Erica and her family were in the Poplar Bluff program and received help from the Family Advocate. The FA helped them in many ways while they were in Head Start. Staff gave them resources to assist with diapers for the youngest Addelynn. The FA helped them get enrolled to receive meals from Head Start during COVID for two of her youngest children.

When Erica and her family moved to Wayne County, she transferred Addelynn to the Head Start Center there. Her new Family Advocate helped her with resources in Wayne County. The FA provided information regarding food pantries, Catholic Charities, churches, utility assistance, and helped with rides to appointments and additional meals for her children.

Later, the FA in Wayne County provided Erica with job vacancy information at the Head Start program and she began working for the agency as a sub in 2021 and was promoted to an EHS Teacher 2 position in the infant room. Her children are happy and doing well in school.

Erica is going to college and obtained her Child Development Associate credential while working for Head Start.

Head Start Early Head Start Program



SCHOOL READINESS

90.98%

Number of children that met or exceeded the School Readiness goals for the program year.

EDUCATIONAL SERVICES

618

Number of infants, toddlers and preschool age children that received child development services through SCMCAA Head Start and Early Head Start.

INCOME ELIGIBILITY

99%

Percentage of children being served in the program that are income eligible.

FAMILY SERVICES

85%

Percentage of total families that received at least 1 service to promote family outcomes.

ENROLLMENT

100%

Average monthly enrollment for Head Start, Early Head Start and EHS expansion.

WEATHERIZATION AND HOME REPAIR



I am writing to thank you and your organization for the work that was done on my home. When I applied for assistance, I was unsure if I would even qualify but by the grace of God I did and was promptly contacted to set up an appointment for an inspection.

On the day of my appointment everyone was respectful, courteous and did not treat me like I was a charity case like some do in these situations from my experience. I was ultimately found to need services as my house did not have any insulation in the wall at all, and I had a few old doors that needed to be replaced.

They came out, did the work, and have made a huge difference in my life. I am a single mother of three and this has saved me money heating and cooling my house this year especially during that terrible cold snap we had this year. Thank you so much for this service that you provide to those of us who need a little bit of help sometimes.

Francine Parker



Weatherization and Home Repair Program



WEATHERIZATION

35

35 families received Weatherization services with an average cost per home of \$15,871.00. 23 families were elderly, 21 were disabled.

HEATING SYSTEMS

25

The heating systems in 25 of the 35 weatherized homes were upgraded. 19 had electric heat pumps installed and 6 homes received high efficiency gas furnaces.

MO HOUSING TRUST FUND

5

5 homes received MHTF home repair services - The average cost per home was \$7,603.00. 2 families were elderly and 1 was disabled.

SKILLUP EMPLOYMENT AND TRAINING PROGRAM



Mathew is a nineteen year old single parent of one child. Mathew lacked the skills and resources that were needed to gain sustainable employment in his chosen career goal as a Master Welder. Mathew was a high school graduate but lacked the resources he needed to be successful.

Mathew was referred to the SkillUP program by Elaine Keathley, Community Outreach Coordinator in Ripley Co. Mathew was enrolled in SkillUP and attended Iron Eagle Welding Academy in Stockton, Mo for the 16-week Master Welding Program.

SkillUP and CSBG partnered to assist Mathew with tuition, books and fees totaling \$14,850.00. Mathew completed the welding program and has attained full-time employment at Gregory Construction located in Poplar Bluff, Mo. He is making \$24.00 per hour with full benefits.

SCMCAA strives to utilize resources available to our customers within our seven counties. A whole family approach is used to assist each customer in attaining their self-sufficiency goals.

SkillUP Employment and Training Program



TANF VOLUNTEERS

10

10 TANF SkillUP volunteers were enrolled in the SkillUP in the 2022 program year.

SKILL TRAINING

8

8 SkillUP participants received skill training.

SUPPORTIVE SERVICES

5

5 participants received supportive services with transportation, child care, and vehicle repairs.

SUCCESS

10

8 participants attained credentials for their career goals in truck driving, lineman, nursing, medical billing and esthetician. 2 participants gained independent employment.

● MIECHV EARLY HEAD ● START HOME BASED ● PROGRAM ●



I am the home visitor to a mother of 2 children. She was living with her mother and attending college part time, while raising her children as a single parent.

The father was incarcerated due to drugs and the mom had left due to the relationship being abusive.

Because of other circumstances, she had lost her job, her house, and her car. She was relying completely on her mother for support. She became emotionally depressed. We were able to help her seek counseling and the supportive services she received assisted her with a different outlook on life.

She worked with our program to make a plan. She was able to find a job that allowed her to be with her children. She is moving into her own home and has saved enough to get a different vehicle. She will continue her education next year and is now hopeful that she will continue to grow and provide for her family.

MIECHV Early Head Start Home Based Program



CHILDREN

192

A total of 192 children were served through the Home Base Program in the two counties of Butler and Ripley.

HOME VISITS

5,295

There were 5,295 home visits completed in Butler and Ripley county homes.

PREGNANT MOMS

20

A total of 20 pregnant mothers were served during the 2021-2022 program year.

HOMELESS

50

The program served 50 homeless families in Ripley and Butler counties during 2021-2022.

South Central Missouri Community Action Agency

Agency Locations and Services



BUTLER COUNTY

- **Community Services**
(includes Weatherization, LIHEAP and SkillUP)
 - **MIECHV EHS Home Based Program**
1716 South Broadway, Poplar Bluff 63901
573-785-4727
- **Head Start and Early Head Start**
Karen West Center
405 Karen Drive, Poplar Bluff 63901
573-785-2372
- **Head Start**
Poplar Bluff North Center
1150 Herschel Bess Blvd, Poplar Bluff 63901
573-778-9411
- **Early Head Start**
Full Year Center
1140 Herschel Bess Blvd, Poplar Bluff 63901
573-778-0083
- **Head Start**
- **MIECHV EHS Home Based Program**
Neelyville Center
151-1 Park Street, Neelyville 63954
573-989-3485
- **Head Start**
- **MIECHV EHS Home Based Program**
Broseley Center
9348 Highway 51, Broseley 63932
573-328-4141

CARTER COUNTY

- **Community Services**
(includes Weatherization, LIHEAP and SkillUP)
1009 Main Street, Van Buren 63965
573-323-0270
- **Head Start and Early Head Start**
East Carter County Center
63 North Herren, Ellsinore 63937
573-322-0099
- **Early Head Start**
Van Buren Center
1810 Winston, Van Buren 63965
573-323-8905

DENT COUNTY

- **Community Services**
(includes Weatherization, LIHEAP and SkillUP)
1405 S Wines, Salem 65560
573-729-3500
- **Head Start and Early Head Start**
1405 S Wines, Salem 65560
573-729-3188

REYNOLDS COUNTY

- **Community Services**
145 West Maple, Ellington 63638
(includes Weatherization, LIHEAP and SkillUP)
573-663-2855
- **Head Start**
145 West Maple, Ellington 63638
573-663-3199
- **Early Head Start**
165 West Maple, Ellington 63638
573-663-2377

RIPLEY COUNTY

- **Community Services**
(includes Weatherization, LIHEAP and SkillUP)
- **MIECHV EHS Home Based Program**
506 Lafayette St, Doniphan 63935
573-996-3713
- **Head Start and Early Head Start**
#1 Hospital Drive, Doniphan 63935
573-996-5059

SHANNON COUNTY

- **Community Services**
(includes Weatherization, LIHEAP and SkillUP)
8120 Highway 19, Winona 65588
573-325-8271
- **Head Start and Early Head Start**
8120 Highway 19, Winona 65588
573-325-8272

WAYNE COUNTY

- **Community Services**
(includes Weatherization, LIHEAP and SkillUP)
209 North Main Street, Piedmont 63957
573-223-7495
- **Head Start and Early Head Start**
209 North Main Street, Piedmont 63957
573-223-7156

SCMCAA Central Office

8055 Old Alton Road
Winona MO 65588
573-325-4255

